

Mr. Chris Riegg
Promontory Point Capital
826 North Plankinton Avenue
Suite 400
Milwaukee, WI 53203

Dear Chris:

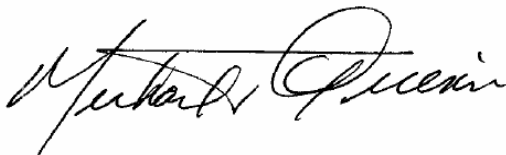
On behalf of Jeanette, myself, and all of the employees of Software ONE, I want to thank you again for your efforts relative to our recent and very successful, engagement with Promontory Point Capital. Your dedication, encouragement and continuous involvement throughout the entire process ensured our objectives were achieved and we are grateful for your commitment to our goals. Right from the start I was confident that we would be successful as I had a strong sense of the commitment to success that both of you had in working with Software ONE.

As you advised us early on, the audience for our business would encompass both financial and strategic groups, including entities from around the world. And while maximizing shareholder liquidity was a primary objective, it was very important to us that we found a partner that would support the continued growth of the Company. While the ultimate partner for Software ONE was located over 4,000 miles away, having our Company's investment banker less than 30 minutes away was invaluable to the transaction process. Today, Software ONE is part of a growing worldwide software business that is adopting our name on a worldwide basis. All of us are excited for what the future holds for our Company.

Please feel free to share this letter with other business owners as we would strongly recommend Promontory Point Capital as an advisor to their business. Thank you again, and we wish you and your firm continued success.

Sincerely,

Software ONE



Michael T. Quinn
President and Founder